

YORK  
LAURENT

The Art of Living Since 1998

NHS COVID-19



Help the NHS stop the spread of coronavirus in the UK

## We are **OPEN** for business!

York Laurent is very much open; our staff continue to offer a full agency service and we are carrying out viewing appointments under government regulations.

The Health and safety of our staff and our customers is of paramount importance and we appreciate your full co operation in advance. Most of our staff continue to work remotely.

Please see below the Government procedures involved in the undertaking of viewings:

- Viewing appointments by appointment only - Open house viewings will not be available
- Agency team will vet all interested parties to confirm that they have viewed the property first online.
- Buyers or prospective tenants must clearly demonstrate to our team that they are knowledgeable about the property they wish to view and have genuine intent to make an offer before requesting a physical viewing.
- All parties must adhere to the strict social distancing guidelines during a viewing and for their added protection wear face masks and carry hand sanitisers.
- Vendors, Landlords and Tenants must ensure that the internal doors of properties in which viewings are to take place should be opened in advance and lights where necessary switched on.
- The current occupier (Vendor / Tenant/ Landlord) must vacate the property for the duration of the viewing
- All parties that are present when the viewing takes place must have washed their hands / used hand sanitisers before entering the property. Vendors, Landlords, Tenants must make available suitable facilities for hand washing (soap, disposable towels and hand sanitiser)
- Once the viewing has taken place, all surfaces in the property including the door handles, should be thoroughly cleaned. Parties must not touch any surfaces when entering or leaving the property

*\*All parties must read the latest government advice notes on home moving before viewings commence, we will request email confirmation that the advice notes below have been read and understood.*

*\*'Agents must be informed beforehand by any occupier if they are self-isolating, have coronavirus or any other symptoms. Moving should not occur under these circumstances and allowing access to the public, trades people or property professionals to their home should be strictly prohibited and no viewings should take place.'*

Kind regards,

Marcel Woodhouse  
Managing Director

York Laurent are proud to support our hardworking NHS and will make a donation for every successful sale and letting during this crisis

**NHS**